

## Summary of Financial Assistance Policy

St. Vincent's Medical Center has a commitment to and respect for each person's dignity with a special concern for those who struggle with barriers to access healthcare services. St. Vincent's Medical Center has an equal commitment to manage its healthcare resources as a service to the entire community. In furtherance of these principles, St. Vincent's Medical Center provides financial assistance for certain individuals who receive emergency or other medically necessary care from St. Vincent's Medical Center. This summary provides a brief overview of St. Vincent's Medical Center Financial Assistance Policy.

### Who Is Eligible?

You may be able to get financial assistance. Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level. If your income is less than or equal to 250 % of the Federal Poverty Level, you will receive a 100% charity care write-off on the portion of the charges for which you are responsible, except for a small flat charge for services]. If your income is above 250 % of the Federal Poverty Level but does not exceed 400 % of the Federal Poverty Level, you may receive discounted rates on a sliding scale. Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to patients with insurance coverage.

### What Services Are Covered?

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the Financial Assistance Policy. Elective services are not covered by the Financial Assistance Policy.

### How Can I Apply?

To apply for financial assistance, you typically will complete a written application and provide supporting documentation, as described in the Financial Assistance Policy and the Financial Assistance Policy application.

### How Can I Get Help with an Application?

For help with a Financial Assistance Policy application, you may contact Charity Financial Counselor at 203-576-6257.

### How Can I Get More Information?

Copies of the Financial Assistance Policy and Financial Assistance Policy application form are available at [stvincents.org/financial-assistance](http://stvincents.org/financial-assistance) and at the Charity Financial Counselor and Patient Access department. Free copies of the Financial Assistance Policy and Financial Assistance Policy application also can be obtained by mail by contacting Charity Financial Counselor 203-576-6257 also Patient Access 203-576-5074 and Customer Service 203-576-5384. Additional information about the Financial Assistance Policy also is available at Charity Financial Counselor at St. Vincent's Medical Center or by telephone at 203-576-6257.

### What If I Am Not Eligible?

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. For more information, please contact Charity Financial Counselor at St. Vincent's Medical Center or by telephone at 203-576-5384.

Translations of the Financial Assistance Policy, the Financial Assistance Policy application, and this plain language summary are available in the following languages upon request: English, Spanish and Portuguese.

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