

ST. VINCENT'S MEDICAL CENTER PROFILE

Hospital Name:	St. Vincent's Medical Center (Founded 1903 as St. Vincent's Hospital by the Daughters of Charity)
Address:	2800 Main Street, Bridgeport, CT 06606
President & CEO:	Susan L. Davis, RN, Ed.D.
Main Phone:	203-576-6000 (Corporate Marketing & Communications: 203-576-5256)
Web Site:	www.stvincents.org
Classification:	Private, not-for-profit, teaching, acute care, tertiary hospital
Primary Service Area:	Bridgeport, Fairfield/Southport, Easton, Monroe, Trumbull, Stratford Shelton
Annual Operating Budget:	\$357.3million (FY-6/30/10)
Gross Billings:	\$847.3million (FY- 6/30/09)
Number of Employees:	2,513 (1,719.50 FTEs)
Registered Nurses:	734 (497.45 FTEs) (Included in employee figures above)
Affiliated Physicians:	500 active staff (650 including courtesy staff)
Licensed Beds:	473 (377 staffed)
Corporate Affiliates:	St. Vincent's Health Services Corporation (parent corporation) Member, Ascension Health <i>St. Vincent's Health Services Ownership:</i> St. Vincent's Medical Center (acute care hospital) St. Vincent's Medical Center Foundation (philanthropic) St. Vincent's College (online bachelor of science in nursing and Associate degrees in four health sciences majors) St. Vincent's Special Needs Services (education/developmentally delayed) St. Vincent's Medical Center, Behavioral Health Service, Westport Campus (adult/child in-patient) Hall-Brooke Behavioral Health Services (adult/child out-patient)
Academic Affiliations:	UCONN School of Medicine (Internal Medicine residencies) New York Medical College (surgical residencies) Radiology Residency Program at St. Vincent's Medical Center
Special Strengths:	<ul style="list-style-type: none">• Named Bariatrics Center of Excellence by the American Society for Bariatric Surgery (ASBS) and Surgical Review Corporation• Behavioral Health Services (psychiatric, substance abuse, adults and children)• Cancer Prevention, Diagnosis, Treatment• Cancer Prevention, Education & Support through 34 programs of Swim Across the Sound fundraising campaign• New digital mobile mammography coach provides greater access to screening for women in the community• Invasive Cardiology/Angioplasty/Primary Angioplasty for Heart Attacks• Minimally Invasive Surgery techniques including the da Vinci Robot SI System providing high-definition, 3-D images▪ Open Heart Coronary Artery Bypass Surgery & Minimally Invasive Bypass/Valve Repair/atrial fibrillation▪ Orthopedics/Total Joint Replacement (Shoulder, Hip, Knee/Joint Replacement Program). Joint Commission-certified Hip?Knee-1st in state.

Accreditations/Awards

- **Senior Services** (geriatric assessment/care, Club 50/Boomers Club)
 - **Stroke Center** certified by JCAHO and State of Connecticut as a Primary Stroke Center. American Heart Association Gold Award.
 - **Swim Women's Imaging Center**
 - Designated Level II **Trauma Center**
 - **Trauma: Designated Level II Trauma Center**
 - **Women's Health/Family Centered Maternity** (Level II Special Care Nursery, Seton's Women's Center)
 - **Center for Wound Healing** with two hyperbaric oxygen chambers
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- Accredited by Joint Commission on Accreditation of Healthcare Organizations
 - Joint Commission-certified Hip/Knee Joint Replacement Program-1st in state
 - Approved with Commendation by Commission on Cancer of the American College of Surgeons 2007 and 2010
 - Designated Breast Center of Excellence by The National Accreditation Program for Breast Centers, administered by the American College of Surgeons
 - Certified as a Primary Stroke Center by the Joint Commission on Healthcare Organizations & State of Connecticut. Received multiple American Stroke Association Gold Awards.
 - Ranked # 1 in Connecticut for 2010 in Cardiac Surgery by HealthGrades
 - One of only 17 hospitals out of a total of 4,477 studied by Centers for Medicare and Medicaid Services (CMS) that had heart attack death rates better than the national rate in 2007.
 - St. Vincent's ranked # 1 in Connecticut for heart attack mortality by CMS in 2007.
 - Ranked in top 5% in the nation for Gastrointestinal (GI) Surgery according to HealthGrades
 - One of three hospitals in state and among only 3% nationally to be designated a Baby-Friendly™ Hospital by the World Health Organization (WHO) and United Nations Children's Fund (UNICEF) through global Baby-Friendly Hospital Initiative (BFHI).
 - 2007 recipient of Connecticut Hospital Association's John Thompson Award for dramatically improving mortality rates through the use of best practice data
 - 2010 National Excellence in Healthcare GOLD Award from Professional Research Consultants, Inc. (PRC) for Emergency Care Services for decreasing waiting time and improving patient satisfaction
 - Received Connecticut Nurses' Association Excellence in the Workplace Award in 2010 for commitment to patient safety and evidence-based practice
 - 1st Hospital in state to Go Green, by adopting non-toxic cleaning products and building materials. Won multiple awards for environmental sustainability.
 - 1st Hospital in state to successfully go Smoke-Free in 2006.
 - Winner of American Lung Association's Breath of Life Award in 2009 for being a leader among hospitals in adopting smoke-free policies
 - Selected by Joint Commission as a smoke-free research site
 - Among the first organizations in the state to go Bottled Water-Free and Styrofoam Free
 - St. Vincent's Foundation received \$1 million Kresge Grant and \$100,000 Hearst grant

FULLY OWNED ENTITIES

- St. Vincent's Medical Center (473-bed acute care hospital)*
- St. Vincent's Medical Center, Behavioral Health Service, Westport Campus (76-bed psychiatric hospital and school in Westport)
- Hall-Brooke Behavioral Health Services (adult/child outpatient psychiatric services)
- St. Vincent's Special Needs Services (child and adult services for developmentally delayed)
- St. Vincent's College (health sciences college; four associate degree programs and online bachelor of science in nursing)
- St. Vincent's Medical Center Foundation (Swim Across the Sound; philanthropy)
- St. Vincent's Development, Inc. (real estate holdings)

PROGRAMS

- St. Vincent's Urgent Care Walk-in Centers (for urgent care)
- St. Vincent's Center for Wound Healing with two hyperbaric oxygen chambers
- St. Vincent's Family Health Center (health care for families without a primary care physician)
- St. Vincent's Outreach Services (medical care for the homeless, disabled, frail elderly and others outside the reach of help)
- St. Vincent's Seton Women's Center (providing a private practice model for obstetrical and gynecological services to women of all ages in the community, who are uninsured or without resources)
- St. Vincent's Neighborhood Health Center at Merton House (Bridgeport)
- St. Vincent's Parish Nurse Program (outreach prevention and education to area congregations)

*ST. VINCENT'S MEDICAL CENTER

St. Vincent's Medical Center in Bridgeport, CT is a 473-bed community teaching and referral hospital with a Level II trauma center and a 76-bed inpatient psychiatric facility in Westport. St. Vincent's provides a full range of inpatient and outpatient services over 50 specialty and subspecialty medical and surgical disciplines with regional centers of excellence in cardiology, surgery, cancer care, orthopedics, diagnostics, women's and family services, behavioral health, senior health and an array of specialized services.

Recognized over the years for its role in the development of emergency angioplasty for heart attack treatment, St. Vincent's is now at the vanguard of the minimally invasive surgical approach to treatment of cardiothoracic disease. Minimally invasive techniques are used to perform endoscopic vein harvesting for coronary artery disease, to correct atrial fibrillation, and to *repair* the mitral valve, a delicate procedure that offers longer, even life-long effectiveness and is safer than the traditional valve *replacement*. HealthGrades, the leading independent ranking source in the nation, has ranked St. Vincent's # 1 in the state for cardiac surgery in 2010.

In June 2007, an analysis released by the Centers for Medicare and Medicaid Services (CMS) showed that St. Vincent's was one of only seventeen hospitals out of a total of 4,477 in the nation that had heart attack death rates better than the national rate. St. Vincent's also had the lowest death rate for

heart attack patients among Connecticut's 31 hospitals. St. Vincent's is also the recipient of the national Start! Fit-Friendly Company Award from the American Heart Association for its leadership in making the health and wellness of its employees a priority through its exercise, nutrition and educational initiatives, and has won consecutive employee fitness awards in the region.

Recently, St. Vincent's acquired the da Vinci Robot SI System, the most advanced model of robotic technology, whose camera provides high-definition 3-D images, giving surgeons the clearest pictures to date. This translates into greater refinement, and options beyond open surgery and laparoscopy for complex surgical procedures. The daVinci permits much more delicate and finessed moves than could normally be done even with laparoscopic instrumentation, and provides surgeons an increased range of motion, enhanced visualization and improved dexterity and access. Patients experience less pain, a quicker recovery with less risk of infection and blood loss. Surgeons in the specialties of urology, gynecology and general surgery have already been trained in the use of the robot, while doctors in the area of cardiothoracic surgery and otolaryngology are currently in the process.

St. Vincent's has set new standards in care with its state-of-the-art 30-bed Intensive Care and Critical Care Unit and 27,000 square foot Operating Suite, including 10 operating rooms and a 12-bed post-anesthesia unit (PACU). In 2009, a new \$10.5 million, 13,500 square foot Ambulatory Surgery Center (ASC) opened, housing four operating rooms, a 12-bed recovery suite, a cystoscopy room and an expanded procedure room for minimally invasive procedures. In addition to incorporating the latest technology and design standards, both the main OR and the ASC feature a tracking system that improves communications between staff and family members, part of St. Vincent's patient and family-centered approach to care. A new Maternal/Fetal Medicine Unit, opened in 2010, features an antenatal testing area, ultrasound rooms, a galley for patients and families and a conference area where staff can meet with families to discuss test results and pre-natal care. A recently opened six-bed Progressive Care Unit, offers an intermediate level of care between ICU and the medical/surgical units.

St. Vincent's is now in the midst of a \$145 million building project, which encompasses the Elizabeth M. Pfriem SWIM Center for Cancer Care, which opened in January 2010, and the Michael J. Daly Center for Trauma and Emergency Care, which opened in fall 2010. The new 125,000-square foot, four-story wing, has tripled space in the emergency department, and has consolidated cancer services in one location, reducing the time between diagnosis and treatment. The new Emergency Department increases the capacity to serve patients to 80,000 annually, and includes features such as specialized trauma and critical care suites, a "fast track" for minor case needs, dedicated OB/GYN rooms and imaging equipment, isolation and decontamination capabilities, and an expanded behavioral health and psychiatric area with a focus on privacy and safety.

The new cancer center provides the latest in cancer treatments in a healing, compassionate

environment. The center seamlessly coordinates a multitude of complex services and allows area residents to receive high-quality care with state-of-the-art technology in their own neighborhood. The center houses the Novalis Tx radiosurgery, a painless, non-invasive outpatient procedure for cancerous and non-cancerous conditions of the entire body. With the Novalis, high dose radiation can be delivered safely and quickly to the tumor while sparing the normal surrounding tissues. Other highlights include a fixed PET/CT Dual Unit scanner and simulator, stereotactic mammatome, an ambulatory infusion center with open or private settings and adjacent garden courtyard for patients to receive chemotherapy, a genetic risk assessment program, clinical trials and tumor registry, a resource library, and the SWIM/CT Challenge Integrative Survivorship Center, offering a holistic approach to cancer treatment and survivorship issues.

St. Vincent's has committed to bringing the latest technology to Fairfield County in all areas of medicine. Advances include new interventional radiology and electrophysiology suites, ultrasound machines, a 3-D cardiac ultrasound, nuclear camera and a digital picture archiving (PACS) system that enables a physician to read x-rays and scans, enter orders and review a patient's electronic medical record online.

St. Vincent's was the first hospital in the state to go green by adopting the Greening the Cleaning standards of the Deirdre Imus Environmental Center for Pediatric Oncology. It is part of St. Vincent's overall effort to improve patient safety and create a healthier environment for the community through the use of non-toxic cleaning agents and building materials, and through an enhanced system of recycling products. The Medical Center was also the first hospital in the state to successfully go smoke-free in 2006, and most recently became one of the first organizations in the state to go plastic-bottle free for the sale of water and also styrofoam free in the sale of its cafeteria food products.

St. Vincent's has put the spotlight on the patient experience in other ways through implementation of programs such as the Care Partner system, which offers patients the opportunity to have someone close to them be involved in their care and partner with the healthcare teams during their hospital stay. The Medical Center continues to seek ways to enhance patient safety and satisfaction throughout all departments.

St. Vincent's Medical Center is a subsidiary of St. Vincent's Health Services, which include St. Vincent's Behavioral Health Services, Westport Campus, Hall-Brooke Behavioral Health Services, St. Vincent's College, St. Vincent's Special Needs Services, St. Vincent's Medical Center Foundation and St. Vincent's Immediate Health Care Centers. It is a member of Ascension Health, the nation's largest Catholic healthcare system. St. Vincent's is a teaching affiliate of the University of Connecticut School of Medicine and of New York Medical College. The Medical Center is also sponsor of Swim Across the Sound, one of the nation's largest hospital-based cancer prevention and patient support programs.

For referral to a St. Vincent's physician or more information on programs and services, call the toll-free Care Line at 1-877-255-SVHS (7847) or visit www.stvincents.org.

Care Line/Physician Referral:

1-877-255-SVHS (toll free)

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